



INDUSTRY

Our company provides broadband connectivity and network services for small and medium enterprises and residential customers, mainly in Rome and throughout Italy. Our added-value is the care and support of our customers, we strive to provide all the solutions for their needs.

CHALLENGE

Unidata currently serve over two hundred domains, with more than 700 accounts. Using IMAP, POP, Webmail and malware protection.

Our customers expect service stability and speed our response to their requests. Even when they have control of their mail domain, through the self-care administrative interfaces, they frequently ask us to help them in the usual administration procedures.

Previously we used a mix of open source products on Linux and Merak on Windows, running on the latest generation of Intel servers. We were searching for solutions to improve the stability of our applications, to improve our architecture and ability to efficiently provide support to our customers. CommuniGate Systems' CommuniGate Pro answered our requirements.

SOLUTION

We chose CommuniGate Pro primarily because of its reputation. It provides us with greatly improved performance and monitoring capabilities, compared to other solutions on the market. We run a number of different email installations, using different technologies, but we are looking to consolidate on one vendor. Recently we commissioned a new project to evaluate the full Unified Communications features of CommuniGate Pro, since we believe

this will be of significant value to our customer base. This platform is running on a single server with 2CPU quad-core, 20GB RAM, Linux CentOS 5, SAN HP for storage via fiber-channel and providing us with excellent performance and scale.

BENEFITS

"The current migration of users on the system CommuniGate is a first step to test the real Unified Communications", says Roberto Venerucci Unidata SpA CEO, "The satisfaction of our customers is our best reward and we are really interested in exploring the potential of the total CommuniGate Pro solution. "



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